

DISTINCTION IN THE DETAILS

Quatela

The Finer Points of the Quatela Concierge Program

Whether you prefer to coordinate your own travel or entrust every detail to our team, your experience reflects your needs to provide seamless support.

We are honored to make these resources available to our concierge patients. These have been curated to ensure your time with us is defined by thoughtful touches.



PREFERRED LODGING

We maintain relationships with Rochester's finest hotels, resorts, and properties to offer preferred rates for concierge patients. From boutique stays to spa-like retreats, we can help choose the setting that best suits your recovery.

The Strathallan Hotel & Spa, Tapestry by Hilton

550 East Ave, Rochester, NY | 585.461.5010

The Del Monte Lodge Renaissance Rochester Hotel & Spa

41 N Main St, Pittsford, NY | 585.381.9900

Courtyard by Marriott Rochester Downtown

390 East Ave, Rochester, NY | 585.504.2750

The Inn on Broadway

26 Broadway, Rochester, NY | 585.232.3595

Pineapple ROC (Private Airbnb Residence)

East Avenue, Rochester, NY | pineapplero.com | 585.330.4412

School 31 Lofts

208 N Goodman St, Rochester, NY 14607 | 585.510.1100



PRIVATE TRANSPORTATION

From the moment you touch down, comfortable ground transportation is available to carry you between the airport, your accommodations, and the Lindsay House. Our black car service partner provides discretion and ease throughout your experience.

Executive Transportation Solutions, LLC

585.770.0957 | etsllcny.com

SEAMLESS TRAVEL COORDINATION

Elite Package Exclusive For those who prefer the ease of door-to-door planning, our Elite Package includes access to a dedicated travel agent partnership. From airfare and lodging to car service between every appointment and transfer, your complete itinerary is handled with care.

The DePrez Group of Travel Companies

585.442.8900 | depreztravel.com

SPA & WELLNESS TREATMENTS

Recovery & Restoration at Q the Medical Spa Your transformation goes beyond the surgical suite. Q the Medical Spa offers treatments designed to complement your recovery, easing tension, encouraging rest, and restoring vitality during your time with us:

Q the Medical Spa 585.244.1010 | qmedspa.com

EXPERIENCES

Discover Rochester & the Finger Lakes Region

585.770.0957 | etsllcny.com

Curated Experiences for Your Time Away Rochester and the surrounding Finger Lakes region offer opportunities for gentle exploration and refined relaxation for those moments before or after your transformation. We can help arrange any of these experiences with attention to your recovery timeline and comfort.



SCENIC & RESTORATIVE ADVENTURES

Erie Canal Cruise, Pittsford Relaxing boat tours along historic waterways and charming village landscapes.

Highland Park & Lamberton Conservatory, Rochester Vibrant botanical gardens and tropical conservatories, beautiful year-round.

Genesee Riverway Trail, Rochester Peaceful walking and driving routes featuring river views and waterfall vistas.

George Eastman Museum, Rochester Historic mansion, stunning gardens, and photography exhibits—ideal for leisurely visits.

Finger Lakes Wine Country Scenic drives through Canandaigua, Keuka, and Seneca Lake vineyards with optional tastings.

Canandaigua Lake Boat Cruise Peaceful afternoon excursions with views of rolling hills and shoreline estates.

Skaneateles Village Picturesque lakefront town known for boutique shopping and galleries.

RELAXED & REFINED DINING

Char Steak & Lounge, The Strathallan Upscale steakhouse with rooftop dining and skyline views.

Roux, Rochester French-inspired bistro known for its intimate atmosphere.

Good Luck Restaurant, Rochester Shared-plate concept featuring vibrant local cuisine.

The Owl House, Rochester Locally sourced menu with vegan and gluten-free options.

The Lake House on Canandaigua Lakeside fine dining with seasonal menus and serene water views.

Ports Café, Geneva Elegant yet relaxed setting highlighting regional ingredients.



SHOPPING & ARTISAN EXPERIENCES

Parkleigh, Park Ave, Rochester

Luxury boutique featuring gifts, accessories, and fine goods.

Craft Company No. 6, University Ave, Rochester

Artisan jewelry, handmade gifts, and artful décor.

Eastview Mall, Victor Premier retail center with concierge assistance for private shopping.

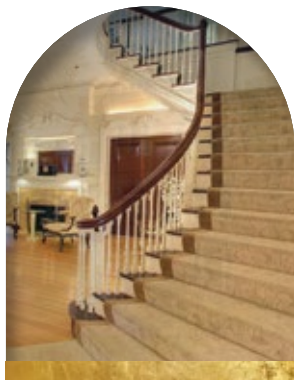
Rochester Brainerly Pop-Up Shops

Local artisans selling one-of-a-kind creations.

Skaneateles Boutique District A lakeside collection of designer shops, art galleries, and home décor stores.

START YOUR JOURNEY

Discover Rochester & The Finger Lakes Region



The Quatela Concierge program ensures every detail of your experience is designed with the same care and intention as your procedure itself.

We look forward to helping you plan your transformation with confidence.

Your journey begins at the point where surgical artistry and gracious care meet.

We look forward to welcoming you.



973 East Avenue | Rochester, New York

585.244.1000 | [QUATELA.COM/TRAVEL](https://www.quatela.com/travel)